

# **R** Responsible Finance

## Key figures from 2017



**34%** more customers supported than in 2016

**£235 million** lent to 61,163 customers

### Lending to businesses

**£67 million** lent to 5,072 small businesses

**£0.25 billion** added back to the economy in 2016-17

**93%** were previously turned down by a bank

### Lending to social enterprises

existing social enterprises safeguarded **277**



**£142 million** lent to 363 social enterprises

**4,661 jobs** created or safeguarded

### Lending to individuals and homeowners

**£22 million** lent to 55,348 individuals, helping them deposit over **£3 million** into savings accounts

**£4 million** lent to 379 homeowners, helping them make essential repairs and energy upgrades

32% used high cost credit in the last year

40% Unemployed

48% Female

43% Social housing occupants